

The Cleveland Heritage Medal 2017



Ever since 1796, when General Moses Cleaveland took his first step onto what is now the city of Cleveland, this community has been enriched by leaders of impressive achievement and inspirational valor.

What Cleveland did not have was a way to honor those who rose above the rest to elevate our region in historic ways.

Today it does.

Modeled after the Presidential Medal of Freedom, the Cleveland Heritage Medal was created in 2015 as Greater Cleveland's highest civilian award.

The Cleveland Heritage Medal Committee chose to honor those who not only raised our city up but did so with a commitment to service to others, teamwork, courage, respect and inclusion and diversity. And the committee insisted from the start that the selection process be free of politics and bias of any kind. They would choose honorees on true merit, honorees who changed the Cleveland area in indelible ways through their admirable leadership, collaborative spirit and perennial focus on the greater good.

What emerged from those ideals was a distinguished 2016 inaugural class: Morton L. Mandel; Rev. Dr. Otis Moss, Jr.; Sandra Pianalto; Richard W. Pogue; and Sen. George V. Voinovich.

The bar they set was high. And we have resolved to keep it there. And so we have.

The class of 2017 changed the course of this great city, when together, they inspired a vibrant new downtown Cleveland that included the renovated Tower City, the selection of Cleveland as home of the Rock and Roll Hall of Fame, the construction of the Gateway Sports Complex for the Cleveland Indians and the Cleveland Cavaliers and so much more.

They are Carole F. Hoover, Samuel H. Miller, Albert B. Ratner and Michael R. White.

Just as with the first class of honorees, these visionaries will live on for generations in the thousands of people they've influenced and the hope they've instilled through their selflessness, strength and wisdom.

Please join us as we thank them for giving so much of their lives to the betterment of us all. Jump

The Hon. Frank G. Jackson

Mayor

City of Cleveland

Akram Boutros, MD, FACHE

President and CEO

The MetroHealth System

Margot James Copeland

Chair and CEO

KeyBank Foundation



Committee



2017 Cleveland Heritage Medal Chairs



The Honorable
Frank G. Jackson
Mayor, City of Cleveland

Akram Boutros, MD, FACHE President and CEO, The MetroHealth System

Margot James Copeland Chair and CEO, KeyBank Foundation **Committee Members**

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Criteria and Award Description



No city can thrive without them. They are the dedicated community leaders committed to creating and sustaining a city of true greatness—one that provides opportunities for businesses to prosper, for new ideas to flourish, for cultural richness to thrive and for residents to enjoy an exceptional quality of life.

During its 220 years, Cleveland has been a city blessed with accomplished leaders from civic, business, philanthropic and government spheres. Their contributions have created the lasting heritage that makes Cleveland the city it is today.

This year's recipients of the Cleveland Heritage Medal are upholding the legacy of the greatest leaders from our city's long history. These honorees were selected by a 44-person committee made up of other dedicated community and corporate leaders for this award.

These individuals have demonstrated leadership in civic, philanthropic or corporate spheres, or have made an impact in



another private or public endeavor. Their community impact reflects **service to others** marked by compassion and selflessness. They espouse **teamwork** as necessary to making a difference in our community, actively encouraging the contributions of others.

The individuals we honor with the Cleveland Heritage Medal have also demonstrated **courage and respect** as they take on difficult yet impactful initiatives for the good of Cleveland and its residents. These exceptional leaders are committed to fostering a community of **inclusion and diversity**, where differences are celebrated and all have the opportunity to participate. They are people of the highest character, serving as **role models** for others in the community.

Outstanding leaders are the foundation of a city's heritage. With this honor, we celebrate the individuals who are creating today the great Cleveland of tomorrow.



Making of the Medal



When it came time to create the Cleveland Heritage Medal, it seemed only fitting that it be designed by young people—those whose lives and careers in Cleveland will be shaped by the legacies of the city's great leaders.

So the Cleveland Institute of Art (CIA)—known as one of the nation's top art and design schools—created a competition among its graphic design upperclassmen to create a medal that would represent the city's rich heritage. Larry O'Neal, CIA's department chair for graphic design, oversaw the creation of the Cleveland Heritage Medal.

MetroHealth President and CEO Akram Boutros, MD, FACHE, judged the competition and selected the design of the winning student, Euclid native Jessica Sandy.

She created a medal emblazoned with three iconic Cleveland landmarks—the Veterans Memorial Bridge, Terminal Tower and



Lake Erie. Its more subtle elements include five stars, which also adorn the city's seal and symbolize each of the five times Cleveland was named an All-American City by the National Civic League.

The five stars also represent the five characteristics of the Cleveland Heritage Medal recipients:

Service to others
Teamwork
Courage and respect
Inclusion and diversity
Being a role model



Heritage Medal Honorees



2017 Heritage Medal Honoree

Carole F. Hoover

God has blessed me to open some doors that I never thought I'd open, meet people who I never thought I'd meet. I owe whatever I can give to other people, opening any doors of opportunity for others that I can open.

Carole F. Hoover

As the Rev. Dr. Martin Luther King, Jr. stood in front of an audience on December 10, 1964, at the University of Oslo to accept his Nobel Peace Prize, he began his remarks with an affirmation of the millions of Americans engaged at that moment in the struggle for civil rights: "I accept this award on behalf of a civil rights movement which is moving with determination and a majestic scorn for risk and danger to establish a reign of freedom and a rule of justice," he intoned.

Seated in the audience that day was one of the leaders of that civil rights movement—Carole Hoover, just in her early 20s and a member of the executive leadership team of the Southern Christian Leadership Conference, along with her father, the Rev. Dr. Odie Hoover, Jr., then the pastor of Cleveland's Olivet Institutional Baptist Church.

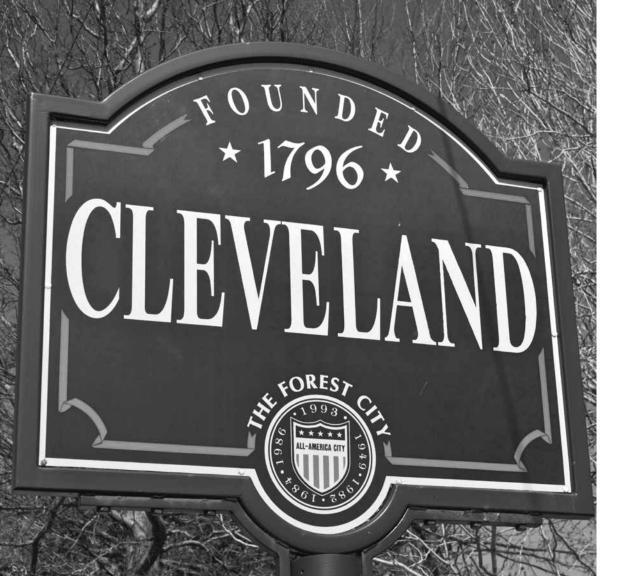
"For my father and me to be there and be a part of that, I can't place a value on that," says Ms. Hoover, who had risen into civil rights leadership after becoming active in student movements while attending Tennessee State University. "That was an experience that you could never envision."

From that auditorium in 1964 until now, Ms. Hoover has built a career that has blended civil rights, support of Northeast Ohio's businesses, civic leadership and philanthropy. She joined the Greater Cleveland Growth Association—now Greater Cleveland Partnership—in 1971 to lead its efforts to support minority-owned businesses, then rose to the position of president and CEO of the organization in 1994. That ascension made her the first African-American woman in the country to lead a major chamber of commerce, and during her tenure it was the largest chamber of commerce in the world, with more than 15,000 members.

Over those years, she's been a part of many of the region's most significant public-private partnerships and other civic efforts. In 1979, she became vice-chair of the city's Operations Improvement Task Force, led by then-Cleveland Mayor George Voinovich, which

elevated the city out of bankruptcy. She also worked with Mayor Voinovich to develop an urban coalition in the city, facilitating an eight-person team to visit Atlanta, Detroit, Chicago and Los Angeles to study their approaches to urban renewal. She was part of the team that made the Gateway Sports and Entertainment Complex project and the Rock & Roll Hall of Fame and Museum a reality, convinced Marriott to bring a hotel to downtown Cleveland and was a champion of the effort to create Cleveland-to-London air service. She was also a co-founder of the Greater Cleveland Roundtable, which was absorbed into the Greater Cleveland Partnership in 2004, and sat on the Cleveland 2016 Host Committee, Inc., which was responsible for attracting the 2016 Republican National Convention.

Her belief in business has been key to her lifelong passion for civil rights. "By 2040, I would like to see Northeast Ohio as a model for equal access and equal opportunity for all people, and we can do it. We have good strong leadership now, particularly in the business and civic community," Ms. Hoover says. "It's incumbent



on government, clergy, civic and business leaders to assure people there's opportunity and help bridge this gap between where we are now and getting us to 2040."

Ms. Hoover has also remained active nationally in civil rights causes, including as a former executive committee member of The Martin Luther King, Jr. Center for Nonviolent Social Change, and was part of the Free South Africa campaign that coordinated Nelson Mandela's first U.S. visit in 1990. But no matter what cause, organization or campaign she throws her support behind, she always does it quietly.

"If you are doing it for the right reasons, you don't need any credit," Ms. Hoover says. "I think of the dignity of individuals, and it's all about what you give that can make them feel good, not make them feel like a victim in need of a lifeline."

Ms. Hoover retired from the Greater Cleveland Growth Association in 2000, and manages the real estate and financial investment

firm HooverMilstein, a partnership she struck in 1999 with New York financier and philanthropist Howard P. Milstein. She remains an active civic and business force in Northeast Ohio, and is currently in her fifth year on the board of directors of Cleveland Clinic. She is heavily engaged in supporting the Quicken Loans Arena transformation plans. She speaks of the opportunities that the worldwide attention from the Republican National Convention and the Cleveland Cavaliers 2016 NBA Championship win present to the city today—"It positioned us to continue the improvement in our schools, our neighborhoods, investing and building on what has already happened," she says—while expressing concern for what she considers to be among Northeast Ohio's biggest challenges, the opioid crisis, police community relations and high rates of infant mortality.

"None of these things are easy," Ms. Hoover reflects. "But the thing I know from being an integral part of this community—in our business, civic and education communities we have some of the

best minds in the country, and we have to more strategically bring those minds together on these critical issues."

Throughout each step in Ms. Hoover's career, her faith has been a guiding force. She is still a member of Olivet, the now 4,000-member-strong church that her father is credited with greatly expanding and where a community center still bears his name. Her late brother also was a pastor, and she says faith has a direct impact on business and civic successes.

"If you have a spiritual foundation, that will cause you to value and respect people," she says. "Respect can be the basis of forming relationships that not only help you and your business, but also move an agenda, like supporting Cleveland and Northeast Ohio, that will help people at all levels."



2017 Heritage Medal Honoree

Samuel H. Miller

In order to be a leader, you have to be a servant first. Learning to be a good servant gives you a foundation for great leadership.

— Samuel H. Miller

Peddling rags was one of Sam Miller's first jobs, selling them to gas stations in his Cleveland neighborhood for 15 cents a pound. His parents Abraham and Anna, were poor Eastern European immigrants, and until the age of seven, Mr. Miller didn't speak English. His mother—who as a young woman had survived the infamous Triangle Shirtwaist Factory fire of 1911 in Manhattan—took him to the local library as a youngster, where they both learned English.

Now 96 and co-chairman emeritus of Forest City Realty Trust, Mr. Miller has made generosity a central part of his life and 70-year career as a result of such humble beginnings. "It's easy to be generous when there was a period in your life when you had nothing," Mr. Miller told the *Cleveland Jewish News* in 2016.

After working his way through Adelbert College (Case Western Reserve University) with the help of scholarships, his dean urged him to apply to Harvard Business School. Though he didn't think he had a chance, Mr. Miller applied anyway, and received enough

scholarship money to earn his MBA there. He served in the U.S. Navy from 1942 to 1946 then joined Forest City in 1947, shortly after marrying Ruth Ratner, daughter of Leonard Ratner, who along with his brothers launched the company's precursor, Forest City Material Co., in 1920. He holds the title of co-chairman emeritus alongside Albert Ratner, Ruth's brother, who joined the company in 1951.

Under the leadership of Mr. Miller and Mr. Ratner, what began as a lumber and supply company has become a publicly-traded \$8.2 billion corporation that owns, develops and manages residential and commercial properties across the country. The company transitioned from selling building supplies to construction, eventually becoming Cleveland's largest home and apartment builder.

Mr. Miller is widely credited with spearheading this move into home construction, and, reflecting on his career in 2007, said that he was most proud of the communities he developed in Brook Park, Parma

and Parma Heights in the mid-1950s: "I made them into the fastest-growing cities in the United States for many years."

As it grew, Forest City continued its expansion into real estate development, and today has 32 retail centers, 36 office buildings and 115 apartment buildings in its national portfolio. The company spearheaded the development of the Halle Building, which it purchased in 1982, and Tower City, which opened in 1990.

"We take on almost impossible projects, but our reputation for honesty and ethics has helped us in every major city," he said in that 2003 *Smart Business* interview. "One mayor will pick up the phone and tell another mayor that these are good people, and that is more important than what your share price is right there."

For decades, Mr. Miller has been a man at the center of civic and business leadership in Northeast Ohio. Indeed, it would be hard



to find a civic, non-profit or philanthropic cause which has not benefited from his generosity. Among them: the Greater Cleveland Roundtable, John Carroll University, the American Red Cross Greater Cleveland Chapter, WVIZ/ideastream and the Urban League. In 1992, his efforts led to the founding of Operation Save-a-Life, which provides free smoke alarms, batteries and installations in at-risk homes in Cleveland and its suburbs.

"No act of kindness, no matter how small, is ever wasted," he said in a July 2009 interview with *Inside Business* magazine. "I've found whatever modicum of success I've enjoyed came from people I've helped when I didn't need to. A committeeman today in a local ward is eventually going to become a senator or a congressman."

Mr. Miller has been an avid supporter of the Jewish community; he is a former board member and is an honorary lifetime member of the Jewish Community Federation of Cleveland, and served on the board of the Cleveland Jewish Welfare Fund. He also has extended

his civic and philanthropic resources to Catholic organizations and the National Conference of Christians and Jews.

"I'm very passionate about anything I do," Mr. Miller told *Smart Business* magazine in 2003. "My involvement with the Catholic church, my involvement with the state of Israel. I just don't join organizations to get my name on the board. That is worthless, and you do a grave injustice to the organization."

The list of awards and honors Mr. Miller has been granted is equally long. He's been inducted into the Cleveland International Hall of Fame and the Northeast Ohio Business Hall of Fame. He has received Lifetime Achievement Awards from the Catholic Diocese of Cleveland and the Greater Cleveland Peace Officers Memorial Society. He earned the Founder's Award from the Anti-Defamation League.

Mr. Miller also was a primary champion of the Cuyahoga County reform effort, which in 2009 changed county governance from a

three-member commissioner system to an 11-representative system with a county executive. "Until we get a unified regional or county government with the ability to legislate and lead," Mr. Miller told Cleveland Magazine in 2007, "all we are doing is putting Band-Aids on a body that is broken."

The Sam H. and Maria Miller Foundation has made gifts to support causes in the areas of education, the arts, health, children, social services and Jewish and Catholic organizations. The foundation's major gifts have included support of the Health Education Campus Project at Case Western Reserve University and Cleveland Clinic, and other gifts to Cleveland Clinic including that which established the Maria and Sam Miller Professional Excellence Awards.

"You become influential not by trying to become influential but by giving," he told *Inside Business* in 2010. "Giving of yourself."



2017 Heritage Medal Honoree

Albert B. Ratner

There's a Jewish tradition that you stand on the shoulders of giants. It's what comes before you that allows you to take the next step. Part of life is learning the lessons of the people who came before you and adding what you can.

Albert B. Ratner

Albert Ratner wasn't sure college was the right choice for him when he completed his enlistment in the U.S. Army in 1948. Instead, he wanted to head straight into the family business, Forest City Materials, which was founded by his father Leonard Ratner, uncles Charlie and Max and aunt Fannye—four of nine children from a Polish immigrant family—as a lumber and building materials company in the 1920's. The younger Ratner had spent his childhood helping out around the lumberyard, and felt sure that there wasn't anything more he could learn in college.

So to encourage his son to pursue a degree, Mr. Ratner's father identified the forestry program at Michigan State University, where his son could study lumber merchandising. He would later jokingly accuse his father of starting the school, since he had never heard of such a program. His father's urging was successful; Mr. Ratner earned his degree in forestry, entered the family business upon graduation in 1951, and started his 66-year career at Forest City and is presently co-chairman emeritus.

"Over time I have seen that that it wouldn't have mattered what profession or occupation I had chosen, my life wouldn't have been much different," Mr. Ratner reflects today. "Because it wasn't the job I was doing, it was the way I was doing the job. Whatever occupation, we are still partners in communal and family life. We live by our principles and do things that follow our beliefs."

Mr. Ratner's parents were his early role models who set him on a path to business success. Early on, Leonard Ratner gave his son a great deal of responsibility and included him in meetings and business decisions. "He said, I want you to make your mistakes while I'm still alive and can help," Mr. Ratner recalls. "That set my lifestyle of working with other people. The most important thing I can do is help others empower themselves as opposed to being directed as to what they should do."

He spent his career working alongside Sam Miller, his co-chairman emeritus, as Forest City grew from a lumber supply company to a construction company to a home improvement retailer to a real estate development company. Forest City spearheaded the redevelopment of the Halle Building, which it purchased in 1982, and Tower City, which opened in 1990. It became publicly traded in 1960, a \$8.2 billion corporation that develops, owns and manages residential and commercial properties across the country. Its national portfolio now includes 32 retail centers, 36 office buildings and 115 apartment buildings.

In his civic life, Mr. Ratner was a primary architect of Global Cleveland, an initiative launched in 2011 that seeks to attract, welcome and integrate immigrants and refugees into the Cleveland workforce and community. He is a driver of the Center for Population Dynamics. He is also a member of the Group Plan Commission, the entity that envisioned the recent revitalization of downtown public spaces and facilities such as Public Square and the Global Center for Health Innovation. Mr. Ratner has been active in the Cleveland Plan to transform the Cleveland

Metropolitan School District, the revitalization of the Gordon Square Arts District, Karamu House and Ohio's Third Frontier Advisory Board. He has also driven Forest City's investments into the Slavic Village Restoration Project. Mr. Ratner is involved with the entire Ratner family in many philanthropies and through the Albert B. and Audrey G. Ratner Family Foundation, which has supported causes in the areas of art, education, health care, poverty, the Jewish community and the general community.

Mr. Ratner's Jewish faith has heavily influenced his approach to leadership. Over the years, he has supported such organizations as the Jewish Federation of Cleveland, the Maltz Museum of Jewish Heritage and the American Jewish Joint Distribution Committee. One philosophy that guides Mr. Ratner is the concept of tikkun olam, which translates into "repairing the world" in Hebrew. "It is a difficult challenge and it is not possible to do but it does not give us the right to desist from trying," he says. "We cannot save the world, but we have to try." Another Jewish tradition

says: "If you save one life, it's as if you save the world. None of us by ourselves can save a life, but we can by working with the community."

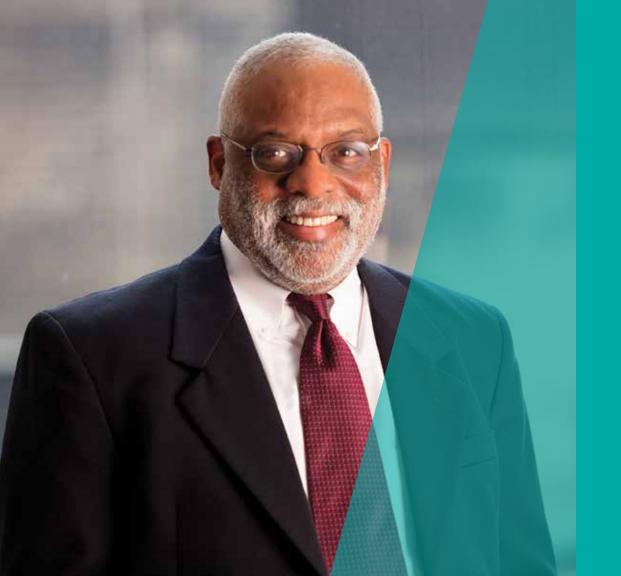
Reflecting on Cleveland's heritage, Mr. Ratner says he's never found another city in country that can match the dedication of its civic, business and philanthropic leaders as he sees in Cleveland. "To me it's a community," he says. "My mother taught my sister and me that there's no limit to what you can get done when you don't care who gets the credit. It's the collectivism that makes a difference."

Relationships are how they built Forest City's successful business, he says, and it's also the key to making a civic and philanthropic community impact. "When someone comes to me with a problem, the way that I resolve it is to turn to my rolodex and call someone to help," he says. "The truth is, I am my Rolodex."

But any discussion of life success with Mr. Ratner starts with family. "You lead a family life, a community life and a business life," he says his mother taught his sister and him. "Family is the single most important thing because when things are bad in your family, it's very hard to function. If things are good with your family and other people's families, you can have a great community. If you have a great family in a great community, you have a great business." Mr. Ratner was married 26 years to his late wife Faye, and 37 to his current wife, Audrey. With their combined families, they have five children, 14 grandchildren and five great grandchildren.

When his children were young, his daughter Deborah once called him at work in tears that her doll had broken Deborah's fingernail. He set aside what he was doing to take the call, and established a rule that he still follows today—whenever a member of his family calls, he always takes it. It's a rule Deborah Ratner Salzberg and Brian Ratner still adhere to with their own families.

As he gets ready to celebrate his 90th birthday later this year, Ratner still shows up for work at his office in Terminal Tower every day, although, "I have never looked at what I was doing as work. I'm enjoying it too much," he says. "I have a lot of good days in which good things happen, but there are no days when the things I hope to accomplish I accomplish. I have the choice of being unhappy with myself or understanding that's what life is."



2017 Heritage Medal Honoree

Michael R. White

What creates a heritage is neighborhood commitment, respect for people, being willing to challenge the status quo, being willing to risk what you've developed and an abiding belief in the people of Cleveland.

— Michael R. White

Michael White knew he wanted to be mayor of his hometown from the time he was 13 years old, growing up in the Glenville neighborhood. The son of a machinist and a part-time secretary, he would rush home after school and watch the news, following closely Carl B. Stokes' first campaign for Cleveland mayor in 1965. Twenty-four years later, in 1989, he won his own election, becoming Mayor Michael White and fulfilling his childhood dream.

"It was Carl Stokes' campaign that led me at 13 to want to be mayor of Cleveland," Mayor White says today. "I believe every child has a right to have a dream, to chase the dream and live the dream. That's what I did."

He never strayed from the career path he chose for himself as a kid. After earning a master's degree in public administration, education and urban governance from The Ohio State University, Mayor White got his first job in the administration of Columbus Mayor Tom Moody. Mayor White was in charge of creating an urban homesteading

program that sold homes for \$1 to encourage families to move to and invest in the city. During his tenure, the program sold more than 70 Columbus homes. "Seeing that impact was a turning point for me. It showed that if government wanted to be creative and move fast, it could," says Mayor White, who was only 22 years old at the time. "Tom Moody also showed me that I need to trust young people...
Young people aren't dumb, they just don't have the experience.
When you give them the experience, they can do great things."

After returning to his hometown of Cleveland in 1976, Mayor White started executing his strategy to reach City Hall, beginning with a job as an aide to then-City Council president George Forbes. Mayor White won a seat on City Council the following year, at only 27 years of age, becoming the youngest member of the council's finance committee in the city's history.

"Here was this motley crew of maybe seven or eight people, running against one of the strongest political machines in Cleveland's

history," he says. "To have no money and to see the power of work, the power of people, the power of believing things could be better, overcoming tremendous odds and never losing faith, are things that have stood with me the rest of my life."

After a term representing the 21st district in the Ohio Senate, Mayor White began the race that he'd long dreamed of. He launched his mayoral campaign with meager funds and a skeleton staff, and on November 7, 1989, he won, beating his former boss, George Forbes.

"I remember looking out at the crowd of Cleveland residents, black and white, and I remember reflecting on how many children were there," says Mayor White of his inauguration day. "I remember how they looked at me as a symbol of what could be. It speaks to the powerful responsibility of being the kind of leader people want to follow."

During his three terms, Mayor White presided over a comeback era for Cleveland, a time of significant downtown development such as



the Gateway Sports and Entertainment Complex, the Rock and Roll Hall of Fame and Museum and the Great Lakes Science Center. He secured federal funds for Empowerment Zones on Cleveland's East Side, and created the Mayoral Commission on School Governance to address the crisis in the Cleveland Metropolitan School District, which led to the appointment of a CEO to oversee its renewal. He spearheaded the project to expand Cleveland Hopkins International Airport, helping to retain the Continental Airlines hub. He helped the city to preserve the Cleveland Browns intellectual property when the team left in 1995, restoring the brand with an expansion team in 1999.

When his final term ended in 2001, Mayor White retired from public service and never looked back. "I'm a whole hog person. I'm either going to do something with everything I've got or I'm not going to do it. I'm not going to dabble," he says. "So when I left public life, I left public life."

That philosophy took him as far as possible from life as a mayor of an urban city: He and his wife of 20 years, JoAnn, purchased property in Newcomerstown, where they live today and operate Seven Pines Alpaca Farm, Yellow Butterfly Winery and a foundation that rescues horses and rehabilitates them for adoption.

It was a return to his second great love. "I had two dreams in life—to be mayor of Cleveland and to own a farm," says Mayor White, who spent his high school summers working in a community gardening program and initially applied to study agriculture at OSU. "I've been able to live both, and that's been a blessing."

He still spends time in Cleveland every week for his current passion project—he is the program director for the Neighborhood Leadership Development Program (NLDP), which is part of the Jack, Joseph and Morton Mandel Foundation. Launched in 2006, the NLDP conducts leadership training for members of the community through an 11-month, 16-session program that covers such topics

as the process of community change, emotional intelligence, conflict resolution and seeking equity. To date, the program has graduated 186 individuals who are involved in community improvement in every neighborhood of Cleveland, 20 percent of whom sit on boards of at least one area nonprofit organization.

Mayor White has participated in other Mandel Foundation-sponsored initiatives, but today he rarely gives speeches or gets involved in Cleveland civic life, except periodically for what he considers to be "underdog" causes. He insists that he rarely thinks about the legacy he's left, instead preferring to let his actions stand for themselves. But when encouraged to consider what he'd like others to think of his time in public service, he says, "for 12 years, every day, I walked into City Hall, and whatever talents God had given me and the people who were assembled around me, we gave everything we had to making Cleveland a better community."



2016 Heritage Medal Honorees

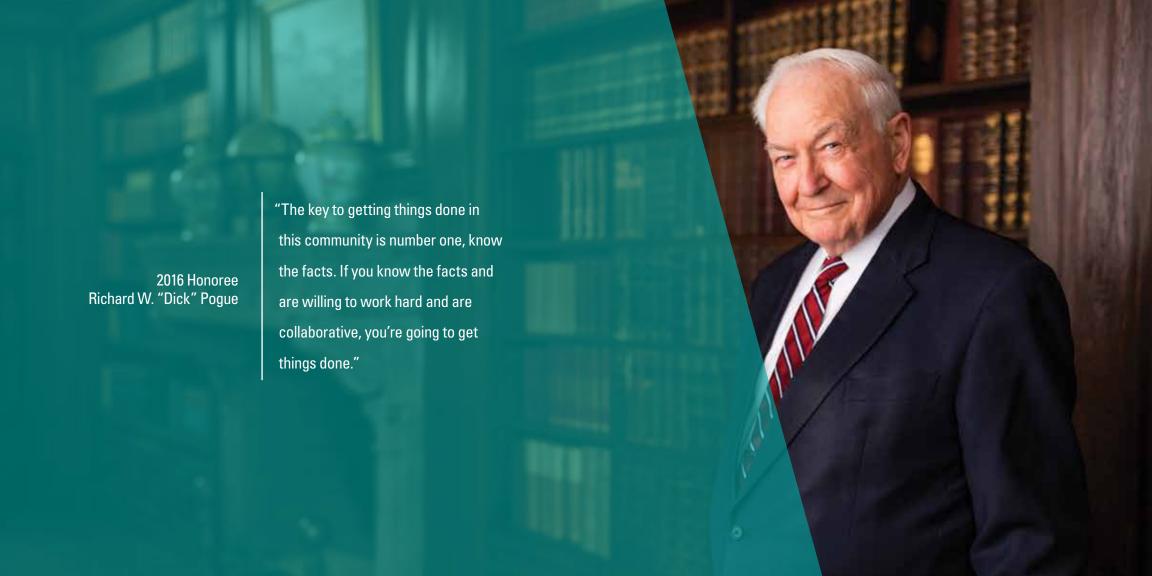


2016 Honoree Morton L. "Mort" Mandel "Think of the world as a million candles. If God made a million candles since the beginning of time, and there have been about 200,000 candles lit, there's still an awful lot of darkness. I've lit a few candles myself, and I'm going to go on and light as many candles as I can."



2016 Honoree Sandra Pianalto "I didn't take on any assignment or agree to be a part of an organization or cause where they just wanted to use my name and my position. I'm a person who if I commit to doing something, I am all in. I'm not an 'in name only' type of individual. The only way you can be all in is if you are passionate about the cause and about the impact the organization can make."







We congratulate 2017 Cleveland Heritage Medal recipients Carole F. Hoover, Samuel H. Miller, Albert B. Ratner and Michael R. White. Our community is grateful for all that these outstanding leaders have done to promote health, well-being and equality across Northeast Ohio.





Congratulations to the 2017 Cleveland Heritage Medal Recipients:

Carole F. Hoover Samuel H. Miller Albert B. Ratner Michael R. White

You have given freely of your time, talents and treasure to Cleveland.

You are phenomenal leaders who care deeply about our community.

You have shown courage when it was needed, made connections when they made a difference, and kept your promise to lead. Thank you!

Walter and Jerry Sue Thornton

Our heartfelt congratulations to
Carole F. Hoover, Samuel H. Miller,
Albert B. Ratner and Michael R. White
—well deserved recipients of the Cleveland
Heritage Medal for their outstanding
contributions to our community.



The Cavaliers and Quicken Loans Arena family congratulate the distinguished recipients of the 2017 Cleveland Heritage Medal
—Carole F. Hoover, Samuel H. Miller,

—Carole F. Hoover, Samuel H. Miller, Albert B. Ratner and Michael R. White, each a true change agent whose vision, service and commitment to community helped make the "Cleveland of tomorrow" the city we are today.



Carole F. Hoover

Samuel H. Miller

Albert B. Ratner

Michael R. White

Each has elevated the city of Cleveland in ways too numerous to count. Together and as individuals, your legacy of leadership will be felt by everyone who calls this great region home.

Congratulations,
The MetroHealth System



The strength of our community is its greatest asset.

When people work together, anything is possible. It's why we support organizations that bring people within our community closer. They reinforce the bonds we share and help us celebrate the traditions we hold dear. It's just one part of our investment in our neighbors and the community.

KeyBank thanks today's honorees for making a difference.





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The City of Cleveland KeyBank

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Brian Kauffman — Cleveland Heritage Medal image

